

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

99.97%

Availability

1 Hrs 14 Mins

Total Outage Duration

6

Number of Outages

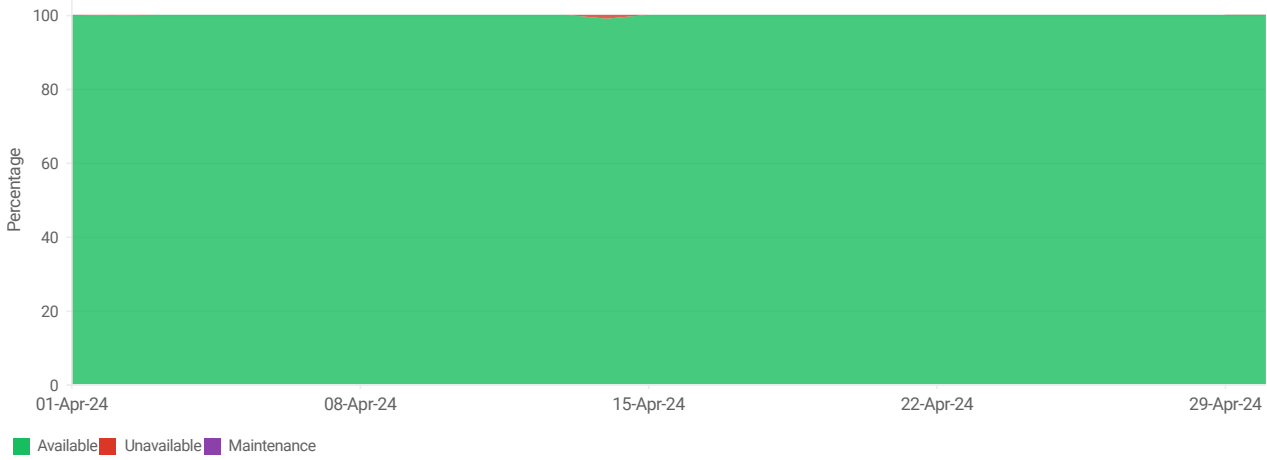
Monitor Availability Summary

Total Downtime	0.03% OR 1 Hrs 14 Mins
Total Uptime	99.97% OR 174 days 17 Hrs 41 Mins
MTTR	12 Mins 19 Secs
MTBF	29 days 2 Hrs 57 Mins

Monitor Suspended Summary

Total Suspended Time	5 days 5 Hrs 5 Mins
Total Suspended Time Percentage	2.9%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%







Availability Percentage Trend



Downtime Report



Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
DOTS Backup AV1		Apr 14, 2024 4:58:21 AM	Apr 14, 2024 5:16:36 AM	18 Mins 15 Secs	Unable to connect to https://209.98.1.110/av/AddressValidate.aspx/ValidateAddress?Address=133+E+De+La+Guerra&City=Santa+Barbara&State=CA&PostalCode=93101&LicenseKey=WS3-SOA1-ALS1.	-
DOTS Backup AV2		Apr 14, 2024 4:58:37 AM	Apr 14, 2024 5:16:39 AM	18 Mins 2 Secs	Unable to connect to https://mnws.serviceobjects.com/av2/AddressValidate.aspx/ValidateAddressSingleLine?Address=1600+Pennsylvania+Avenue+NW+Washington+DC+20500&LicenseKey=WS65-SOA1-ALS1.	-
DOTS Backup AV3		Apr 14, 2024 4:58:25 AM	Apr 14, 2024 5:16:43 AM	18 Mins 17 Secs	Unable to connect to https://209.98.1.110/av3/api.svc/ValidateAddressSingleLine?Address=27+E.+Cota+St.+93101&LicenseKey=WS72-SOA1-ALS1&submit=Invoke&rnd=1234.	-
DOTS ECDC AV1		Apr 2, 2024 8:14:33 AM	Apr 2, 2024 8:20:31 AM	5 Mins 58 Secs	No route to host. The remote host or network may be down.	-
DOTS ECDC AV2		Apr 2, 2024 8:13:44 AM	Apr 2, 2024 8:20:36 AM	6 Mins 51 Secs	No route to host. The remote host or network may be down.	-
DOTS ECDC AV3		Apr 2, 2024 8:14:11 AM	Apr 2, 2024 8:20:42 AM	6 Mins 30 Secs	No route to host. The remote host or network may be down.	-

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Backup AV1	18 Mins 15 Secs	0 Mins 0 Secs	99.96	1	
DOTS Backup AV2	18 Mins 2 Secs	0 Mins 0 Secs	99.96	1	
DOTS Backup AV3	18 Mins 17 Secs	0 Mins 0 Secs	99.96	1	
DOTS ECDC AV1	5 Mins 58 Secs	0 Mins 0 Secs	99.99	1	
DOTS ECDC AV2	6 Mins 51 Secs	0 Mins 0 Secs	99.98	1	
DOTS ECDC AV3	6 Mins 30 Secs	0 Mins 0 Secs	99.98	1	

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group DOTS AV - All Datacenters on May 1, 2024 5:00 AM PST8PDT for the time period: **April 1, 2024 12:00 AM PST8PDT to May 1, 2024 12:00 AM PST8PDT** .