ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

99.95%	2 Hrs 4 Mins	3
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

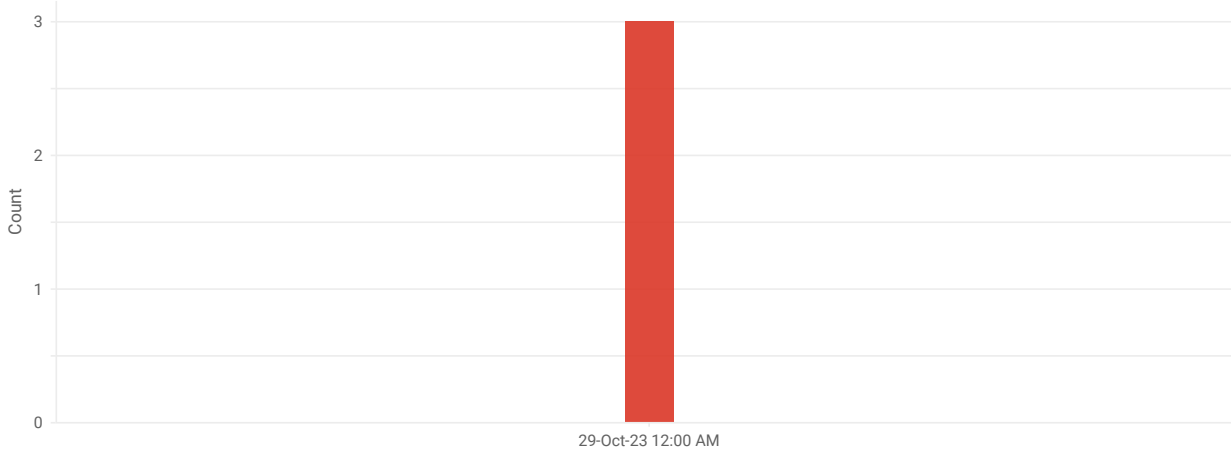|	
Total Downtime	0.05% OR 2 Hrs 4 Mins
Total Uptime	99.95% OR 185 days 21 Hrs 56 Mins
MTTR	41 Mins 19 Secs
MTBF	61 days 23 Hrs 19 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ■ Unavailable ■ Maintenance
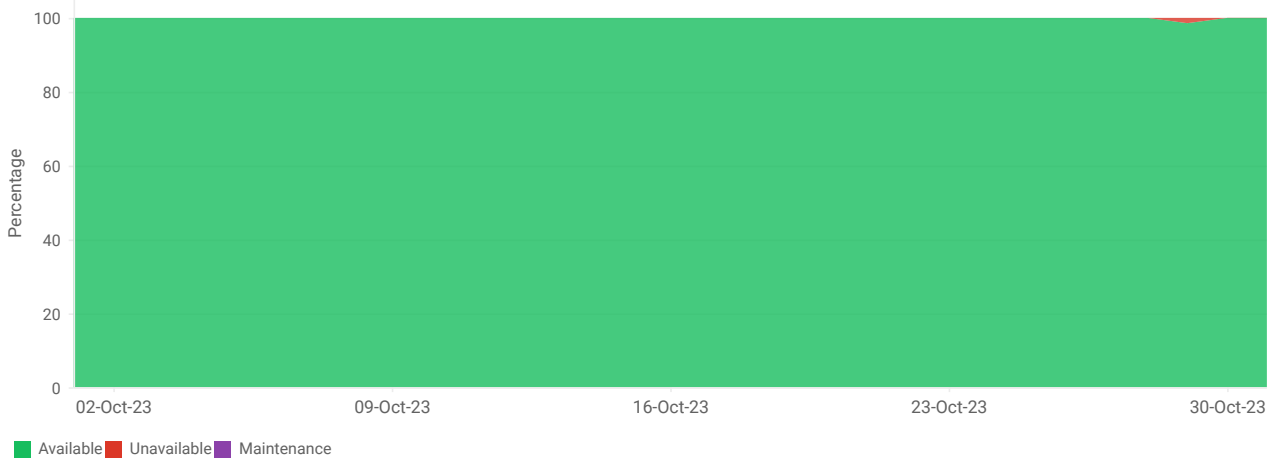
Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
DOTS Backup AV1	🔴⬇	Oct 29, 2023 9:46:34 AM	Oct 29, 2023 10:27:48 AM	41 Mins 13 Secs	Unable to connect to https://209.98.1.110/av/AddressValidate.asmx/ValidateAddress?Address=133+E+De+La+Guerra&City=Santa+Barbara&State=CA&PostalCode=93101&LicenseKey=WS3-SOA1-ALS1.	-
DOTS Backup AV2	🔴⬇	Oct 29, 2023 9:46:17 AM	Oct 29, 2023 10:27:43 AM	41 Mins 25 Secs	Unable to connect to https://mnws.serviceobjects.com/av2/AddressValidate.asmx/ValidateAddressSingleLine?Address=1600+Pennsylvania+Avenue+NW+Washington+DC+20500&LicenseKey=WS65-SOA1-ALS1.	-
DOTS Backup AV3	🔴⬇	Oct 29, 2023 9:46:03 AM	Oct 29, 2023 10:27:22 AM	41 Mins 18 Secs	Unable to connect to https://209.98.1.110/av3/api.svc/ValidateAddressSingleLine?Address=27+E.+Cota+St.+93101&LicenseKey=WS72-SOA1-ALS1&submit=Invoke.	-

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Backup AV1	41 Mins 13 Secs	0 Mins 0 Secs	99.91	1	
DOTS Backup AV2	41 Mins 25 Secs	0 Mins 0 Secs	99.91	1	
DOTS Backup AV3	41 Mins 18 Secs	0 Mins 0 Secs	99.91	1	
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0	

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on November 1, 2023 5:00 AM PST8PDT for the time period: **October 1, 2023 12:00 AM PST8PDT** to **November 1, 2023 12:00 AM PST8PDT** .