ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

99.99	1 Mins 7 Secs	1
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime	0.01% OR 1 Mins 7 Secs
Total Uptime	0% OR 179 days 23 Hrs 59 Mins
MTTR	1 Mins 7 Secs
MTBF	179 days 23 Hrs 59 Mins

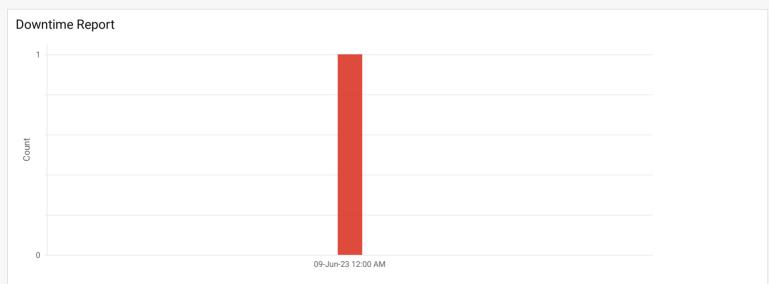### Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
DOTS Backup AV3	🔻	Jun 9, 2023 6:10:37 PM	Jun 9, 2023 6:11:44 PM	1 Mins 7 Secs	The Regular expression " <Zip>93101-7603</Zip>" does not match with the response.	-

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS Backup AV3	1 Mins 7 Secs	0 Mins 0 Secs	99.99	1	
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0	

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on July 1, 2023 5:00 AM PST8PDT for the time period: **June 1, 2023 12:00 AM PST8PDT** to **July 1, 2023 12:00 AM PST8PDT** .