DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

99.99	27 Mins 46 Secs	6
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

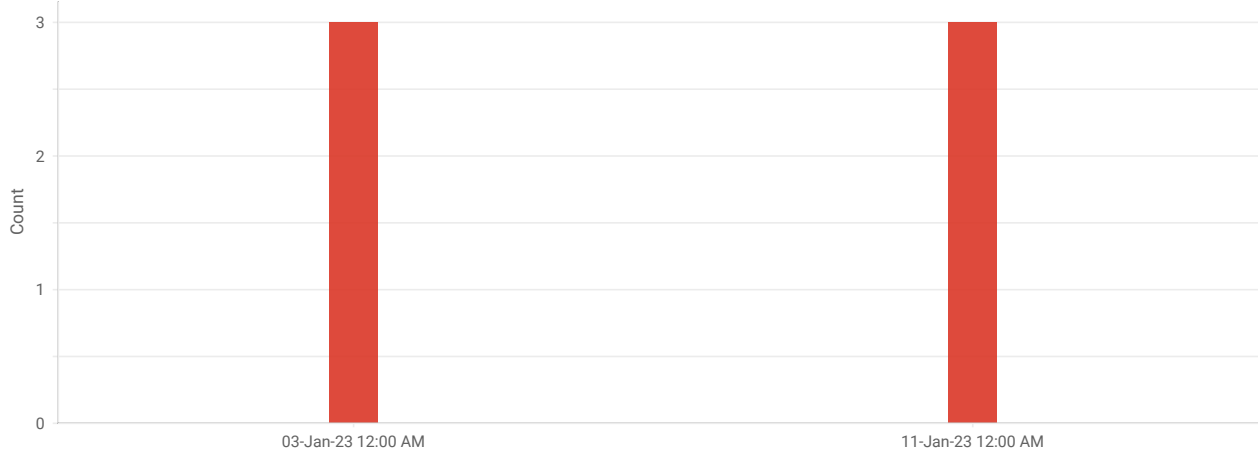|	
Total Downtime	0.01% OR 27 Mins 46 Secs
Total Uptime	0% OR 185 days 19 Hrs 12 Mins
MTTR	4 Mins 37 Secs
MTBF	30 days 23 Hrs 12 Mins

Monitor Suspended Summary

Total Suspended Time	4 Hrs 21 Mins
Total Suspended Time Percentage	0.1%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Legend: Available ■ Unavailable ■ Maintenance ■

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
DOTS Backup AV1	⬇	Jan 11, 2023 9:17:12 AM	Jan 11, 2023 9:24:54 AM	7 Mins 42 Secs	Unable to connect to http://209.98.1.110/av/AddressValidate.asmx/ValidateAddress?Address=133+E+De+La+Guerra&City=Santa+Barbara&State=CA&PostalCode=93101&LicenseKey=WS3-SOA1-ALS1.	-
DOTS Backup AV2	⬇	Jan 11, 2023 9:17:23 AM	Jan 11, 2023 9:24:59 AM	7 Mins 36 Secs	Unable to connect to http://mnws.serviceobjects.com/av2/AddressValidate.asmx/ValidateAddressSingleLine?Address=1600+Pennsylvania+Avenue+NW+Washington+DC+20500&LicenseKey=WS65-SOA1-ALS1.	-
DOTS Backup AV3	⬇	Jan 11, 2023 9:16:18 AM	Jan 11, 2023 9:25:21 AM	9 Mins 2 Secs	Unable to connect to http://209.98.1.110/av3/api.svc/ValidateAddressSingleLine?Address=27+E.+Cota+St.+93101&LicenseKey=WS72-SOA1-ALS1&submit=Invoke.	-
DOTS ECDC AV1	⬇	Jan 3, 2023 4:18:26 PM	Jan 3, 2023 4:19:30 PM	1 Mins 3 Secs	The Regular expression "<Zip>93101-2228</Zip>" does not match with the response.	-
DOTS ECDC AV3	⬇	Jan 3, 2023 4:54:08 PM	Jan 3, 2023 4:55:23 PM	1 Mins 15 Secs	The Regular expression "<Zip>93117-2578</Zip>" does not match with the response.	-
	⬇	Jan 3, 2023 4:17:56 PM	Jan 3, 2023 4:19:01 PM	1 Mins 5 Secs	The Regular expression "<Zip>93117-2578</Zip>" does not match with the response.	-

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Backup AV1	7 Mins 42 Secs	0 Mins 0 Secs	99.98	1	
DOTS Backup AV2	7 Mins 36 Secs	0 Mins 0 Secs	99.98	1	
DOTS Backup AV3	9 Mins 2 Secs	0 Mins 0 Secs	99.98	1	
DOTS ECDC AV1	1 Mins 3 Secs	0 Mins 0 Secs	99.99	1	
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0	
DOTS ECDC AV3	2 Mins 21 Secs	0 Mins 0 Secs	99.99	2	

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**