



DOTS Phone Exchange

Access key phone provider intelligence to help you stay compliant, flag the potential signs of fraud and keep sales teams and call centers armed with the phone details they need.

Phone Exchange provides essential phone carrier details including porting status and ported date, line type, carrier geo-coordinates and time zone.

How It Works

Provides Line Type

Provides the line type of the validated phone number, with possible values of Wireless, Landline or VOIP.

Returns Carrier & Porting Data

Returns carrier type, SMS/MMS gateway addresses, and porting date and carrier information to facilitate compliance efforts.

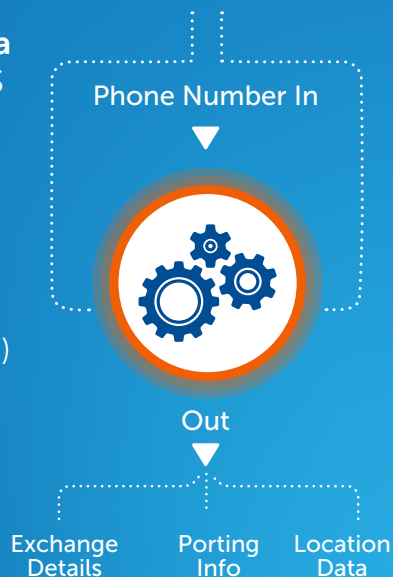
Returns Location Information

Provides country and state (US) data for original location of supplied number, improving compliance and fraud prevention efforts.

Provides Geocoding Data

Returns geocoding data as latitude and longitude coordinates for returned address for use with mapping and CRM applications.

SERVICE OBJECTS VALIDATION ENGINE



Features and Benefits

Porting & Location Details for Compliance Support

Phone Exchange provides essential porting and line type details along with detailed service provider information including carrier, city, state, line type, latitude, longitude and time zone to support compliance with privacy regulations.

Two Powerful Fraud Indicators

When it comes to fraud, line types like portable VOIP and prepaid phones are frequently used to hide the identity of the customer. Phone Exchange detects the line type and triggers flags when a phone number is associated with high-risk line types.

The service also returns carrier location details, enabling you to cross-check phone location with customer-provided billing and shipping details and determine any discrepancies that might indicate fraudulent behavior.

Up-To-Date Phone Porting Details

Phone Exchange provides your business with access to portability information allowing you to be confident that you have the information you need to operate within TCPA regulations.



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