ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	6 Mins 19 Secs	6
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

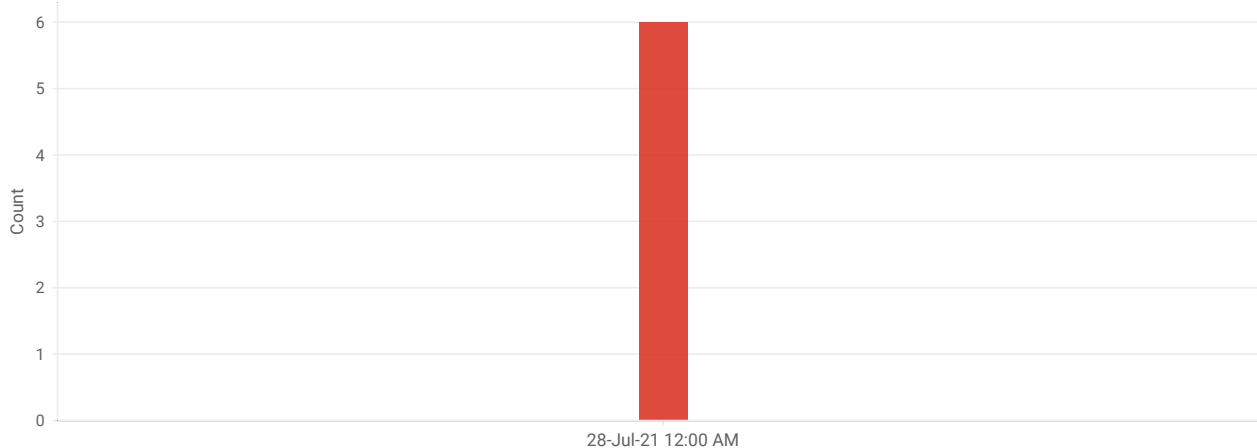|	
Total Downtime	0.01% OR 6 Mins 19 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 54 Mins
MTTR	1 Mins 3 Secs
MTBF	46 days 11 Hrs 59 Mins

Monitor Suspended Summary

Total Suspended Time	1 days 18 Hrs 46 Mins
Total Suspended Time Percentage	0.64%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	⬇	Jul 28, 2021 10:16:57 PM	Jul 28, 2021 10:18:53 PM	1 Mins 56 Secs
	⬇	Jul 28, 2021 6:21:01 PM	Jul 28, 2021 6:21:11 PM	0 Mins 10 Secs
DOTS Backup AV2	⬇	Jul 28, 2021 10:17:17 PM	Jul 28, 2021 10:18:57 PM	1 Mins 40 Secs
	⬇	Jul 28, 2021 6:20:40 PM	Jul 28, 2021 6:21:13 PM	0 Mins 33 Secs
DOTS Backup AV3	⬇	Jul 28, 2021 10:17:17 PM	Jul 28, 2021 10:19:00 PM	1 Mins 43 Secs
	⬇	Jul 28, 2021 6:21:01 PM	Jul 28, 2021 6:21:16 PM	0 Mins 15 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	2 Mins 6 Secs	0 Mins 0 Secs	99.99	2
DOTS Backup AV2	2 Mins 13 Secs	0 Mins 0 Secs	99.99	2
DOTS Backup AV3	1 Mins 58 Secs	0 Mins 0 Secs	99.99	2
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on August 1, 2021 5:00 AM PST8PDT for the time period: **July 1, 2021 12:00 AM PST8PDT** to **August 1, 2021 12:00 AM PST8PDT** .