ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	11 Mins 15 Secs	4
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

|	
Total Downtime	0.01% OR 11 Mins 15 Secs
Total Uptime	99.99% OR 269 days 23 Hrs 49 Mins
MTTR	2 Mins 48 Secs
MTBF	67 days 11 Hrs 57 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available   Unavailable   Maintenance
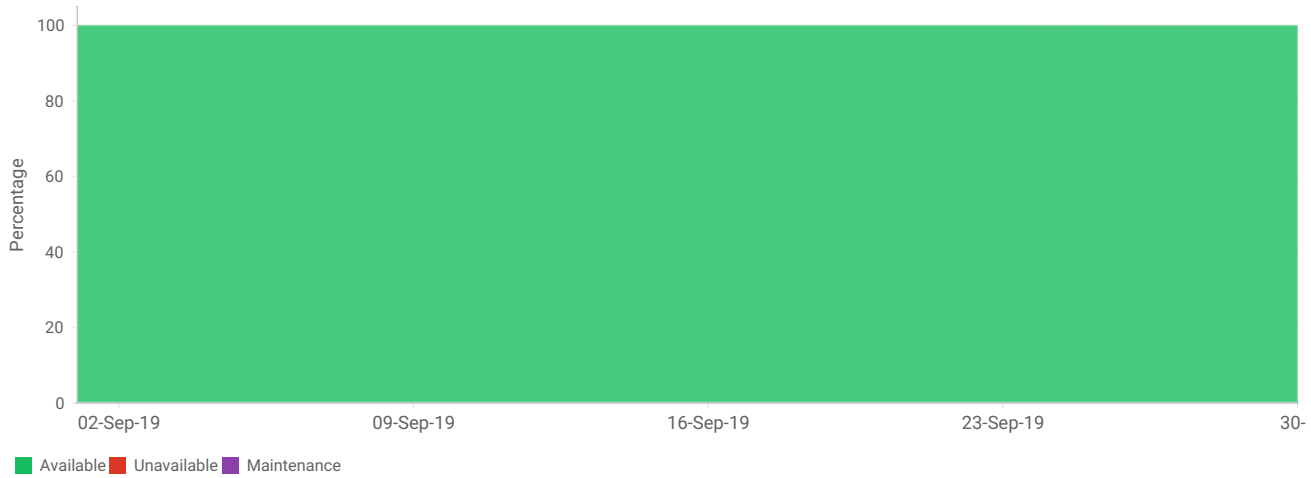
Downtime Report
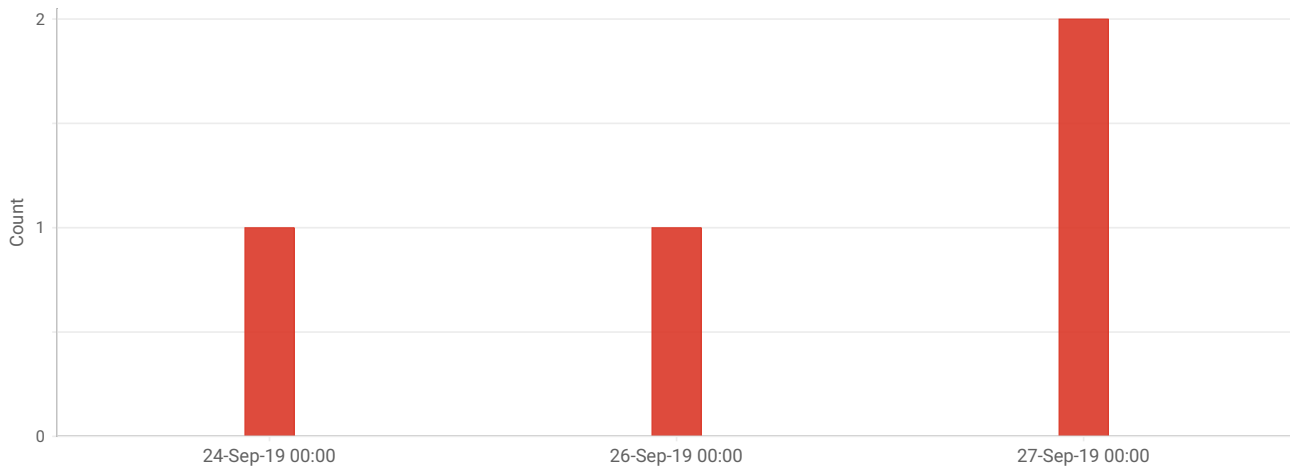
Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV1	Sep 24, 2019 8:30:39 AM	Sep 24, 2019 8:32:52 AM	2 Mins 12 Secs
DOTS Backup AV3	Sep 26, 2019 12:57:12 AM	Sep 26, 2019 1:02:58 AM	5 Mins 46 Secs
DOTS Live AV1	Sep 27, 2019 8:45:37 PM	Sep 27, 2019 8:47:15 PM	1 Mins 38 Secs
DOTS Live AV2	Sep 27, 2019 8:45:37 PM	Sep 27, 2019 8:47:15 PM	1 Mins 38 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	2 Mins 12 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	5 Mins 46 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	1 Mins 38 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV2	1 Mins 38 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **September 1, 2019 12:00 AM PST8PDT** to **October 1, 2019 12:00 AM PST8PDT** on October 1, 2019 5:00 AM PST8PDT.