

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%

Availability

21 Mins 35 Secs

Total Outage Duration

10

Number of Outages

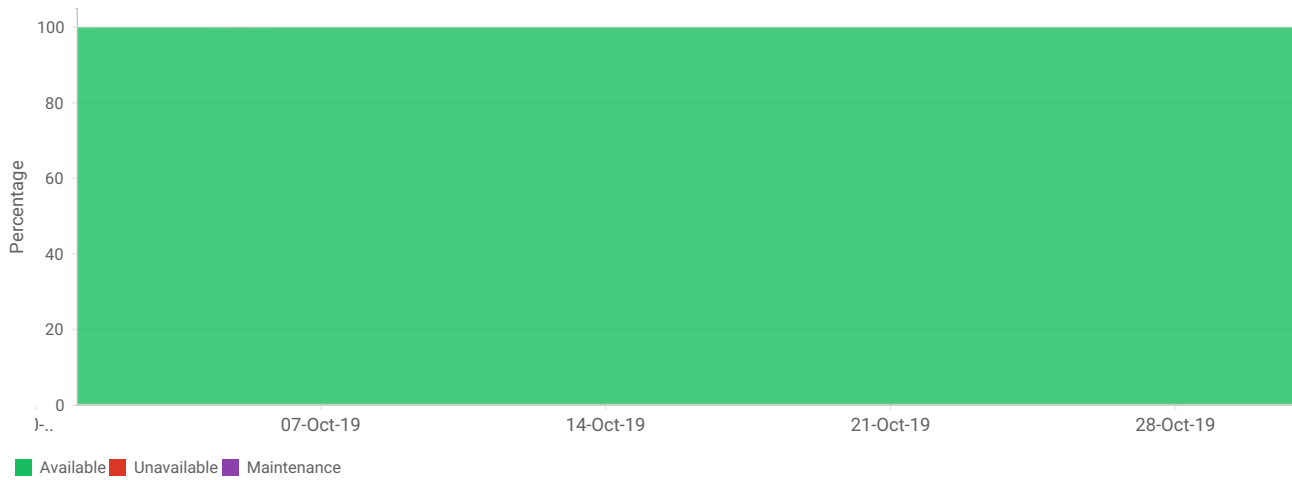
Monitor Availability Summary

Total Downtime	0.01% OR 21 Mins 35 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 38 Mins
MTTR	2 Mins 9 Secs
MTBF	27 days 21 Hrs 34 Mins

Monitor Suspended Summary

Total Suspended Time	3 Hrs 37 Mins
Total Suspended Time Percentage	0.05%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend



Downtime Report



## Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS ECDC AV1	Oct 1, 2019 9:23:24 AM	Oct 1, 2019 9:26:36 AM	3 Mins 11 Secs
DOTS ECDC AV2	Oct 1, 2019 9:24:18 AM	Oct 1, 2019 9:26:39 AM	2 Mins 21 Secs
DOTS ECDC AV3	Oct 1, 2019 9:23:43 AM	Oct 1, 2019 9:26:41 AM	2 Mins 57 Secs
DOTS Live AV1	Oct 5, 2019 2:18:27 PM	Oct 5, 2019 2:20:06 PM	1 Mins 39 Secs
	Oct 5, 2019 2:13:58 PM	Oct 5, 2019 2:15:59 PM	2 Mins 0 Secs
	Oct 5, 2019 1:11:22 PM	Oct 5, 2019 1:13:26 PM	2 Mins 3 Secs
DOTS Live AV2	Oct 5, 2019 2:18:29 PM	Oct 5, 2019 2:20:05 PM	1 Mins 36 Secs
	Oct 5, 2019 1:11:21 PM	Oct 5, 2019 1:13:26 PM	2 Mins 4 Secs
DOTS Live AV3	Oct 5, 2019 2:18:27 PM	Oct 5, 2019 2:20:05 PM	1 Mins 38 Secs
	Oct 5, 2019 2:13:58 PM	Oct 5, 2019 2:15:59 PM	2 Mins 0 Secs

## Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV1	3 Mins 11 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV2	2 Mins 21 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV3	2 Mins 57 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV1	5 Mins 43 Secs	0 Mins 0 Secs	99.99	3
DOTS Live AV2	3 Mins 41 Secs	0 Mins 0 Secs	99.99	2
DOTS Live AV3	3 Mins 39 Secs	0 Mins 0 Secs	99.99	2

### Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

### Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group **DOTS AV - All Datacenters** was created for the time **October 1, 2019 12:00 AM PST8PDT** to **November 1, 2019 12:00 AM PST8PDT** on November 1, 2019 5:01 AM PST8PDT.