**ServiceObjects**
INSIGHT ON DEMAND

## DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

| 99.99% | 42 Mins 2 Secs | 12 |
|:---:|:---:|:---:|
| Availability | Total Outage Duration | Number of Outages |

### Monitor Availability Summary

| | |
|---|---|
| Total Downtime | 0.01% OR 42 Mins 2 Secs |
| Total Uptime | 99.99% OR 278 days 23 Hrs 18 Mins |
| MTTR | 3 Mins 30 Secs |
| MTBF | 23 days 5 Hrs 56 Mins |

### Monitor Suspended Summary

| | |
|---|---|
| Total Suspended Time | 6 Hrs 26 Mins |
| Total Suspended Time Percentage | 0.1% |
| Total Scheduled Maintenance | 0 Mins 0 Secs |
| Total Scheduled Maintenance Percentage | 0% |

### Availability Percentage Trend



Available    Unavailable    Maintenance
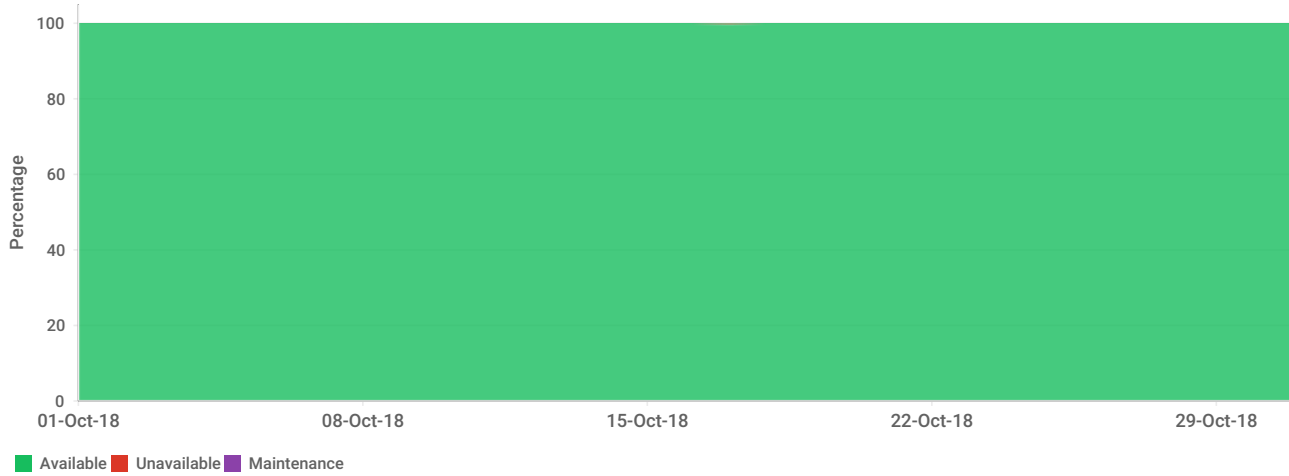
### Downtime Report
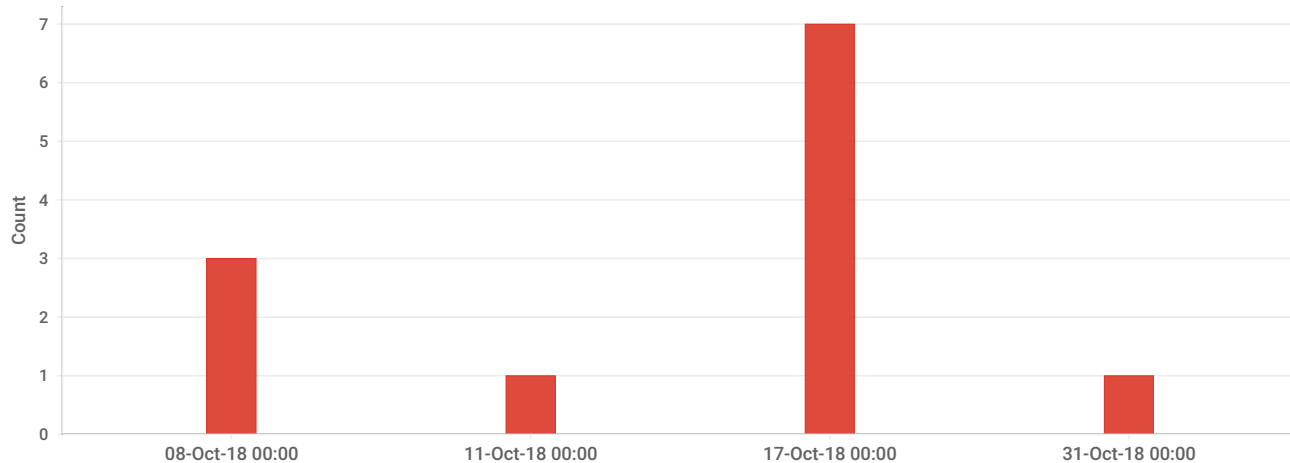
## Overall Outage Details

| Monitor Name | From Time | To Time | Duration |
|---|---|---|---|
| DOTS Backup AV1 | Oct 17, 2018 10:48:06 PM | Oct 17, 2018 10:51:34 PM | 3 Mins 28 Secs |
|  | Oct 17, 2018 10:06:57 PM | Oct 17, 2018 10:14:24 PM | 7 Mins 26 Secs |
| DOTS Backup AV2 | Oct 17, 2018 10:47:52 PM | Oct 17, 2018 10:52:32 PM | 4 Mins 39 Secs |
|  | Oct 17, 2018 10:10:39 PM | Oct 17, 2018 10:14:10 PM | 3 Mins 30 Secs |
|  | Oct 17, 2018 10:05:57 PM | Oct 17, 2018 10:09:18 PM | 3 Mins 20 Secs |
| DOTS Backup AV3 | Oct 17, 2018 10:47:44 PM | Oct 17, 2018 10:52:29 PM | 4 Mins 44 Secs |
|  | Oct 17, 2018 10:07:41 PM | Oct 17, 2018 10:13:45 PM | 6 Mins 3 Secs |
| DOTS ECDC AV1 | Oct 11, 2018 10:10:51 PM | Oct 11, 2018 10:11:49 PM | 0 Mins 57 Secs |
| DOTS Live AV1 | Oct 8, 2018 10:16:37 PM | Oct 8, 2018 10:18:48 PM | 2 Mins 10 Secs |
| DOTS Live AV2 | Oct 8, 2018 10:16:59 PM | Oct 8, 2018 10:18:40 PM | 1 Mins 41 Secs |
| DOTS Live AV3 | Oct 31, 2018 6:43:06 AM | Oct 31, 2018 6:45:23 AM | 2 Mins 16 Secs |
|  | Oct 8, 2018 10:17:03 PM | Oct 8, 2018 10:18:44 PM | 1 Mins 41 Secs |

## Monitor-wise Outage Details

| Monitor Name | Down Duration | Maintenance Duration | Availability (%) | Downtimes |
|---|---|---|---|---|
| DOTS Backup AV1 | 10 Mins 55 Secs | 0 Mins 0 Secs | 99.98 | 2 |
| DOTS Backup AV2 | 11 Mins 31 Secs | 0 Mins 0 Secs | 99.97 | 3 |
| DOTS Backup AV3 | 10 Mins 48 Secs | 0 Mins 0 Secs | 99.98 | 2 |
| DOTS ECDC AV1 | 0 Mins 57 Secs | 0 Mins 0 Secs | 100 | 1 |
| DOTS ECDC AV2 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS ECDC AV3 | 0 Mins 0 Secs | 0 Mins 0 Secs | 100 | 0 |
| DOTS Live AV1 | 2 Mins 10 Secs | 0 Mins 0 Secs | 100 | 1 |
| DOTS Live AV2 | 1 Mins 41 Secs | 0 Mins 0 Secs | 100 | 1 |
| DOTS Live AV3 | 3 Mins 57 Secs | 0 Mins 0 Secs | 99.99 | 2 |

### Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

### Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **October 1, 2018 12:00 AM PDT** to **November 1, 2018 12:00 AM PDT** on November 1, 2018 5:00 AM PDT.