ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

100%	4 Mins 52 Secs	5
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

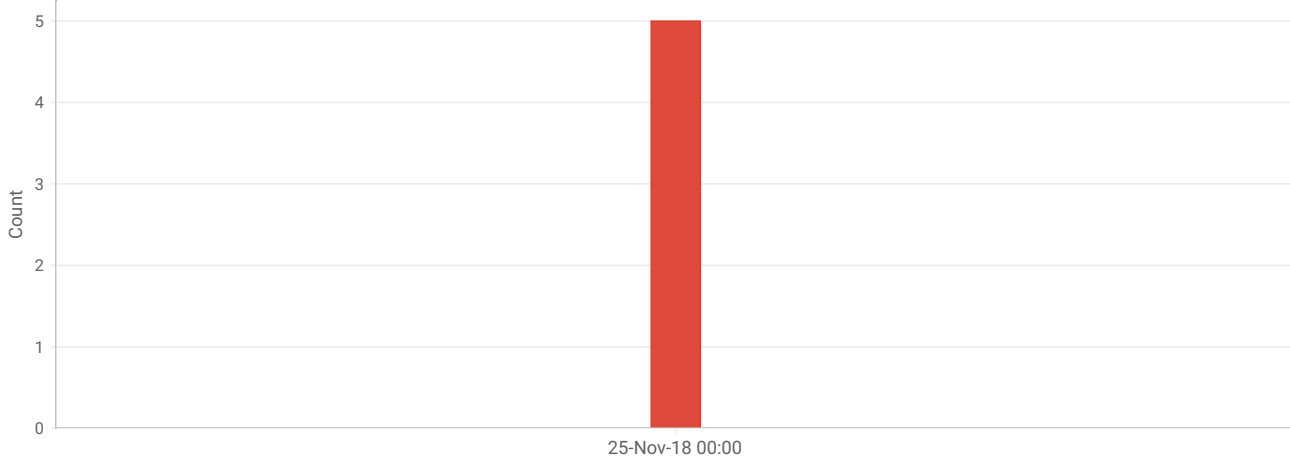|	
Total Downtime	0% OR 4 Mins 52 Secs
Total Uptime	100% OR 270 days 8 Hrs 55 Mins
MTTR	0 Mins 58 Secs
MTBF	54 days 1 Hrs 47 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV1	Nov 25, 2018 1:05:41 PM	Nov 25, 2018 1:06:36 PM	0 Mins 54 Secs
	Nov 25, 2018 1:04:05 PM	Nov 25, 2018 1:05:12 PM	1 Mins 7 Secs
DOTS Backup AV2	Nov 25, 2018 1:16:41 PM	Nov 25, 2018 1:17:34 PM	0 Mins 52 Secs
	Nov 25, 2018 1:04:51 PM	Nov 25, 2018 1:05:55 PM	1 Mins 3 Secs
DOTS Backup AV3	Nov 25, 2018 1:05:53 PM	Nov 25, 2018 1:06:48 PM	0 Mins 54 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	2 Mins 1 Secs	0 Mins 0 Secs	100	2
DOTS Backup AV2	1 Mins 56 Secs	0 Mins 0 Secs	100	2
DOTS Backup AV3	0 Mins 54 Secs	0 Mins 0 Secs	100	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **November 1, 2018 12:00 AM PDT** to **December 1, 2018 12:00 AM PST** on December 1, 2018 5:00 AM PST.