ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	4 Mins 28 Secs	4
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

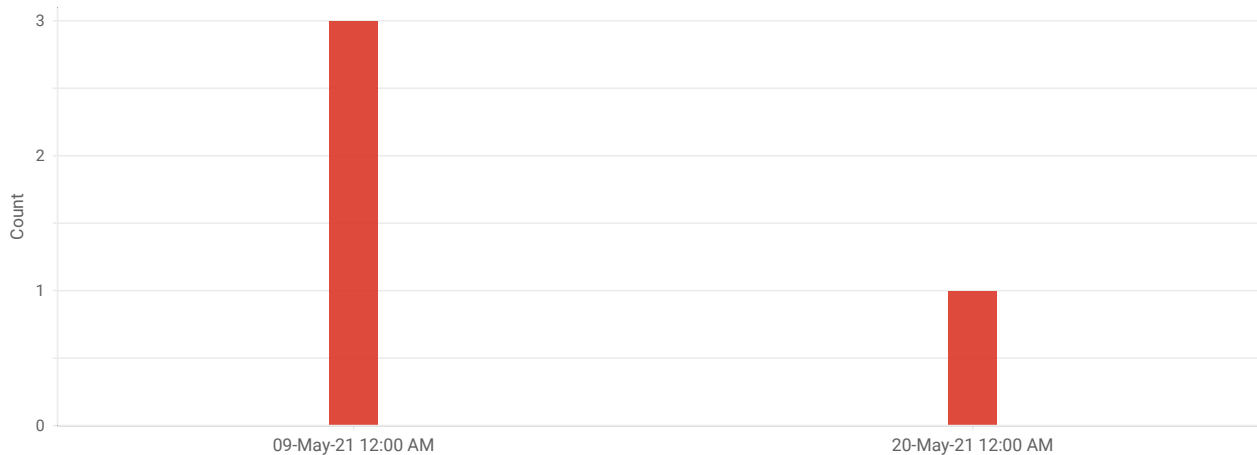| Total Downtime	0.01% OR 4 Mins 28 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 56 Mins
MTTR	1 Mins 7 Secs
MTBF	69 days 17 Hrs 59 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available   Unavailable   Maintenance

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV2	⬇	May 9, 2021 12:37:26 PM	May 9, 2021 12:38:12 PM	0 Mins 45 Secs
DOTS ECDC AV1	⬇	May 20, 2021 7:49:22 AM	May 20, 2021 7:50:03 AM	0 Mins 41 Secs
DOTS ECDC AV2	⬇	May 9, 2021 12:35:52 PM	May 9, 2021 12:37:40 PM	1 Mins 47 Secs
DOTS ECDC AV3	⬇	May 9, 2021 12:36:38 PM	May 9, 2021 12:37:53 PM	1 Mins 14 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 45 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV1	0 Mins 41 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV2	1 Mins 47 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV3	1 Mins 14 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on June 1, 2021 5:00 AM PST8PDT for the time period: **May 1, 2021 12:00 AM PST8PDT** to **June 1, 2021 12:00 AM PST8PDT** .