ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	23 Mins 45 Secs	11
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

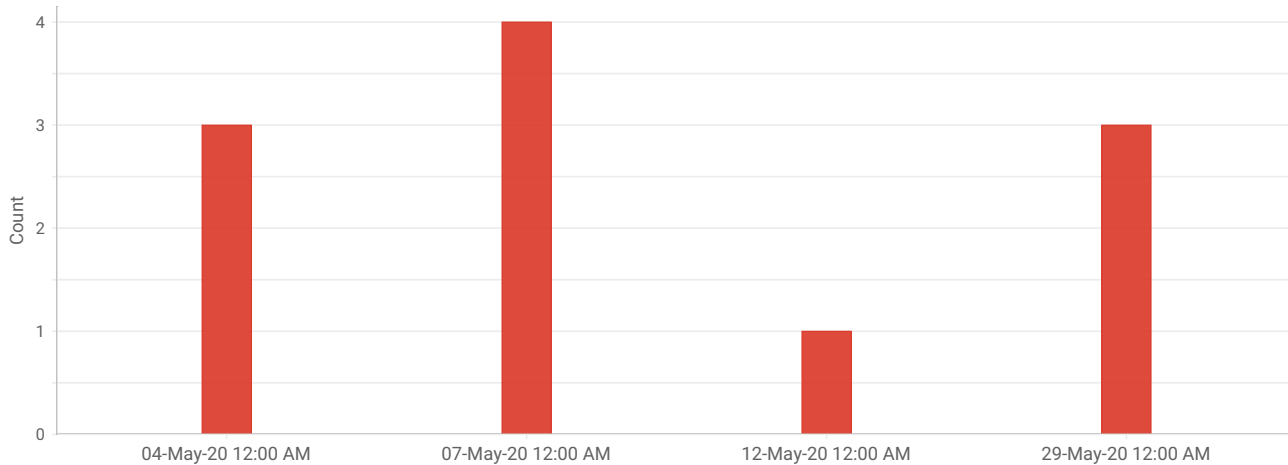|	
Total Downtime	0.01% OR 23 Mins 45 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 36 Mins
MTTR	2 Mins 9 Secs
MTBF	25 days 8 Hrs 41 Mins

Monitor Suspended Summary

Total Suspended Time	6 Hrs 24 Mins
Total Suspended Time Percentage	0.1%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Live AV1	⬇	May 29, 2020 1:47:08 AM	May 29, 2020 1:49:33 AM	2 Mins 24 Secs
	⬇	May 12, 2020 6:19:46 PM	May 12, 2020 6:21:49 PM	2 Mins 2 Secs
	⬇	May 7, 2020 3:49:06 PM	May 7, 2020 3:51:22 PM	2 Mins 16 Secs
	⬇	May 4, 2020 4:51:59 AM	May 4, 2020 4:54:17 AM	2 Mins 18 Secs
DOTS Live AV2	⬇	May 29, 2020 1:46:47 AM	May 29, 2020 1:50:25 AM	3 Mins 38 Secs
	⬇	May 7, 2020 3:23:29 AM	May 7, 2020 3:25:11 AM	1 Mins 42 Secs
	⬇	May 7, 2020 1:51:16 AM	May 7, 2020 1:52:51 AM	1 Mins 35 Secs
	⬇	May 4, 2020 4:52:22 AM	May 4, 2020 4:54:47 AM	2 Mins 24 Secs
DOTS Live AV3	⬇	May 29, 2020 1:47:33 AM	May 29, 2020 1:49:19 AM	1 Mins 45 Secs
	⬇	May 7, 2020 1:51:34 AM	May 7, 2020 1:52:51 AM	1 Mins 17 Secs
	⬇	May 4, 2020 4:52:04 AM	May 4, 2020 4:54:24 AM	2 Mins 20 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	9 Mins 1 Secs	0 Mins 0 Secs	99.98	4
DOTS Live AV2	9 Mins 20 Secs	0 Mins 0 Secs	99.98	4
DOTS Live AV3	5 Mins 23 Secs	0 Mins 0 Secs	99.99	3

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group **DOTS AV - All Datacenters** was created for the time **May 1, 2020 12:00 AM PST8PDT** to **June 1, 2020 12:00 AM PST8PDT** on June 1, 2020 5:00 AM PST8PDT.