ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	13 Mins 57 Secs	6
Availability	Total Outage Duration	Number of Outages

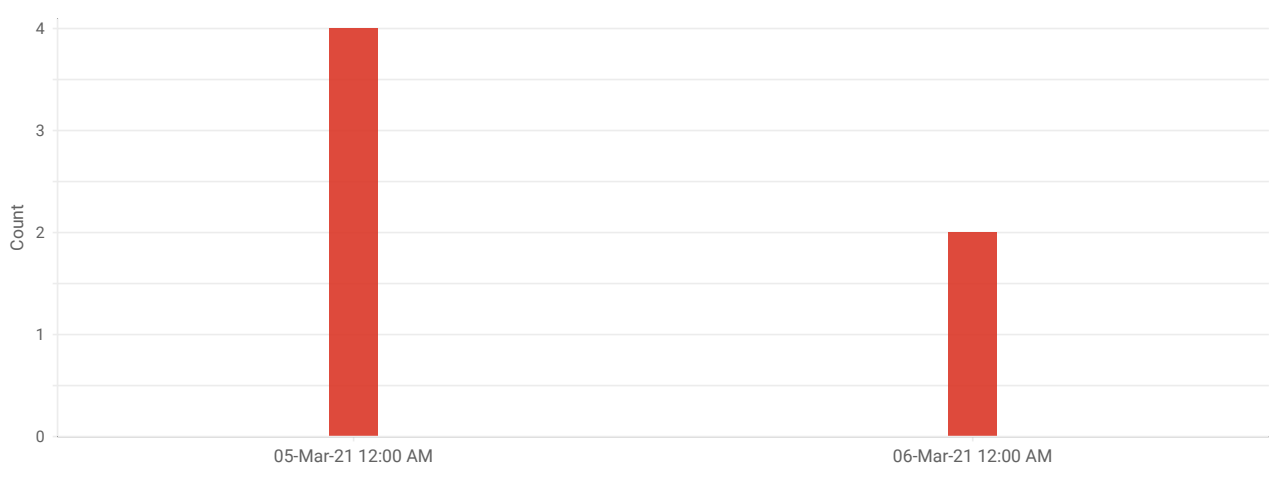### Monitor Availability Summary

Total Downtime	0.01% OR 13 Mins 57 Secs
Total Uptime	99.99% OR 278 days 14 Hrs 46 Mins
MTTR	2 Mins 19 Secs
MTBF	46 days 10 Hrs 28 Mins

Monitor Suspended Summary

Total Suspended Time	13 Hrs 51 Mins
Total Suspended Time Percentage	0.21%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available Unavailable Maintenance

Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	⬇	Mar 5, 2021 10:47:41 PM	Mar 5, 2021 10:50:12 PM	2 Mins 30 Secs
	⬇	Mar 6, 2021 2:08:02 AM	Mar 6, 2021 2:10:30 AM	2 Mins 28 Secs
DOTS Backup AV2	⬇	Mar 5, 2021 11:12:45 PM	Mar 5, 2021 11:15:20 PM	2 Mins 35 Secs
	⬇	Mar 5, 2021 10:48:27 PM	Mar 5, 2021 10:50:23 PM	1 Mins 56 Secs
	⬇	Mar 5, 2021 10:14:26 PM	Mar 5, 2021 10:16:24 PM	1 Mins 58 Secs
DOTS Backup AV3	⬇	Mar 6, 2021 2:07:50 AM	Mar 6, 2021 2:10:17 AM	2 Mins 27 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	2 Mins 30 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	8 Mins 59 Secs	0 Mins 0 Secs	99.98	4
DOTS Backup AV3	2 Mins 27 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on April 1, 2021 5:00 AM PST8PDT for the time period: **March 1, 2021 12:00 AM PST8PDT** to **April 1, 2021 12:00 AM PST8PDT** .