ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

100%	3 Mins 6 Secs	1
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime	0% (OR) 3 Mins 6 Secs
Total Uptime	100% (OR) 278 days 14 Hrs 57 Mins
MTTR	3 Mins 6 Secs
MTBF	278 days 14 Hrs 57 Mins

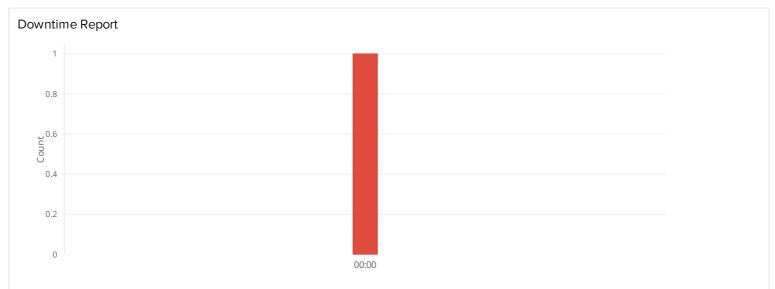### Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

■ Available ■ Unavailable ■ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV3	Mar 27, 2017 1:42:34 PM	Mar 27, 2017 1:45:40 PM	3 Mins 6 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	3 Mins 6 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for group **DOTS AV - All Datacenters** was created for the time **March 1, 2017 12:00 AM PST** to **April 1, 2017 12:00 AM PDT** on April 1, 2017 5:00 AM PDT