ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	6 Mins 12 Secs	4
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

|	
Total Downtime	0.01% OR 6 Mins 12 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 54 Mins
MTTR	1 Mins 33 Secs
MTBF	69 days 17 Hrs 58 Mins

Monitor Suspended Summary

Total Suspended Time	1 Hrs 37 Mins
Total Suspended Time Percentage	0.02%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ■ Unavailable ■ Maintenance
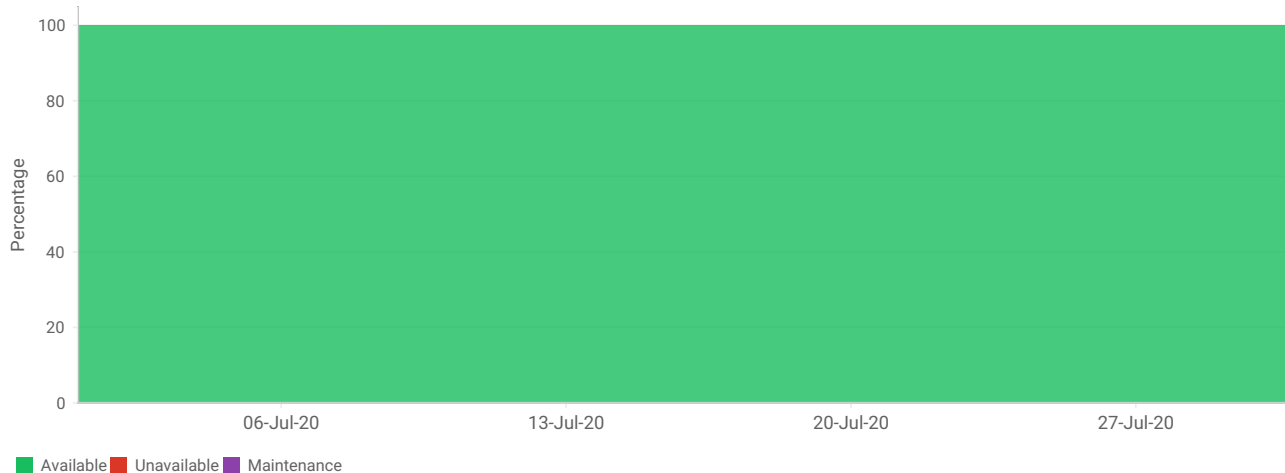
Downtime Report
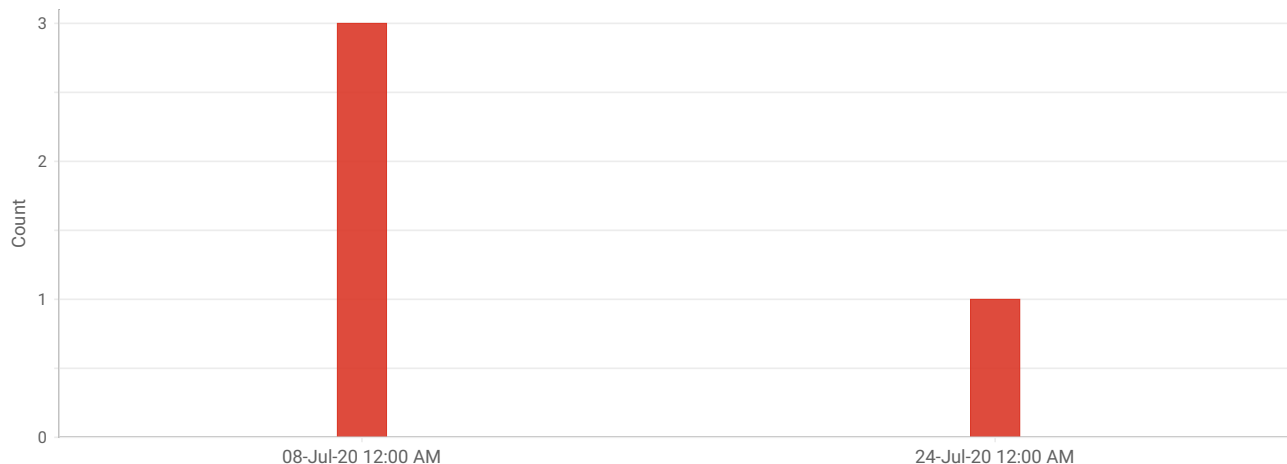
Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration
DOTS Backup AV1	⬇	Jul 8, 2020 9:10:04 AM	Jul 8, 2020 9:11:40 AM	1 Mins 36 Secs
DOTS Backup AV3	⬇	Jul 24, 2020 12:46:11 PM	Jul 24, 2020 12:46:42 PM	0 Mins 31 Secs
	⬇	Jul 8, 2020 9:10:10 AM	Jul 8, 2020 9:11:38 AM	1 Mins 28 Secs
DOTS ECDC AV3	⬇	Jul 8, 2020 9:10:04 AM	Jul 8, 2020 9:12:40 AM	2 Mins 36 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	1 Mins 36 Secs	0 Mins 0 Secs	99.99	1
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	1 Mins 59 Secs	0 Mins 0 Secs	99.99	2
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	2 Mins 36 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group **DOTS AV - All Datacenters** was created for the time   **July 1, 2020 12:00 AM PST8PDT** to **August 1, 2020 12:00 AM PST8PDT** on August 1, 2020 5:00 AM PST8PDT.

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes