

### DOTS AV - All Datacenters - Availability Summary Report

**99.96%**

Availability

**2 Hrs 39 Mins**

Total Outage Duration

**20**

Number of Outages

#### Monitor Availability Summary

Total Downtime	0.04% (OR) 2 Hrs 39 Mins
Total Uptime	99.96% (OR) 278 days 21 Hrs 21 Mins
MTTR	7 Mins 57 Secs
MTBF	13 days 22 Hrs 40 Mins

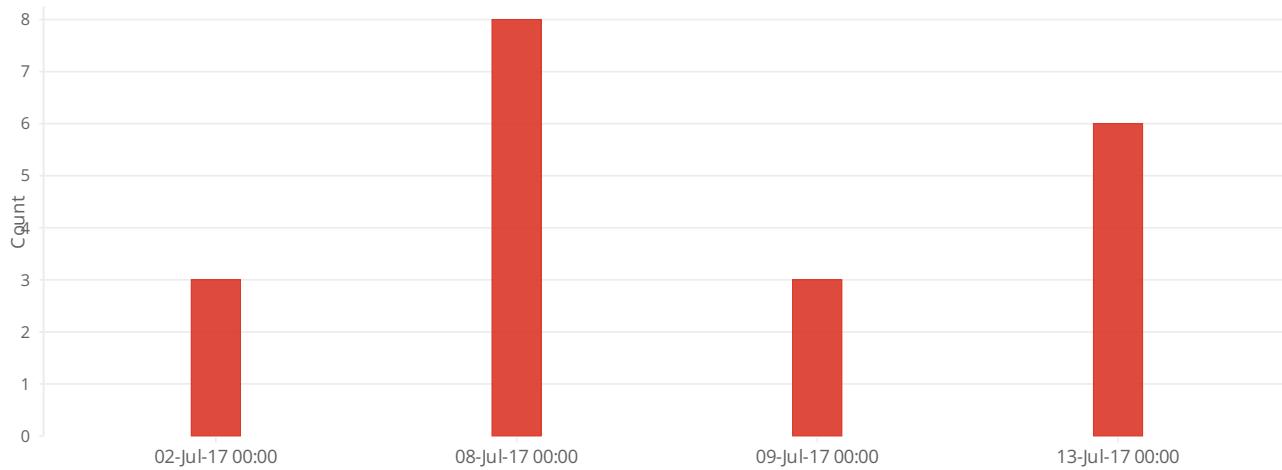
#### Monitor Suspended Summary

Total Suspended Time	74 days 18 Hrs 55 Mins
Total Suspended Time Percentage	26.81%
Total Scheduled Maintenance	2 Hrs 0 Mins
Total Scheduled Maintenance Percentage	0.03%

#### Availability Percentage Trend



#### Downtime Report



## Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Backup AV1	Jul 13, 2017 1:38:59 PM	Jul 13, 2017 1:41:25 PM	2 Mins 26 Secs
	Jul 13, 2017 3:18:17 AM	Jul 13, 2017 3:23:32 AM	5 Mins 14 Secs
	Jul 9, 2017 3:51:29 AM	Jul 9, 2017 4:23:15 AM	31 Mins 46 Secs
	Jul 8, 2017 10:48:37 PM	Jul 8, 2017 10:49:54 PM	1 Mins 17 Secs
	Jul 8, 2017 8:47:07 PM	Jul 8, 2017 8:52:05 PM	4 Mins 58 Secs
	Jul 2, 2017 12:19:08 AM	Jul 2, 2017 12:25:22 AM	6 Mins 13 Secs
DOTS Backup AV2	Jul 13, 2017 1:38:56 PM	Jul 13, 2017 1:41:27 PM	2 Mins 31 Secs
	Jul 13, 2017 3:18:49 AM	Jul 13, 2017 3:23:33 AM	4 Mins 44 Secs
	Jul 9, 2017 3:51:32 AM	Jul 9, 2017 4:23:49 AM	32 Mins 17 Secs
	Jul 8, 2017 10:48:53 PM	Jul 8, 2017 10:49:53 PM	1 Mins 0 Secs
	Jul 8, 2017 8:47:15 PM	Jul 8, 2017 8:52:06 PM	4 Mins 51 Secs
	Jul 2, 2017 12:18:52 AM	Jul 2, 2017 12:25:26 AM	6 Mins 34 Secs
DOTS Backup AV3	Jul 13, 2017 1:39:05 PM	Jul 13, 2017 1:41:28 PM	2 Mins 23 Secs
	Jul 13, 2017 3:17:56 AM	Jul 13, 2017 3:23:35 AM	5 Mins 39 Secs
	Jul 9, 2017 3:51:13 AM	Jul 9, 2017 4:23:06 AM	31 Mins 53 Secs
	Jul 8, 2017 10:48:29 PM	Jul 8, 2017 10:49:56 PM	1 Mins 27 Secs
	Jul 8, 2017 8:48:04 PM	Jul 8, 2017 8:52:08 PM	4 Mins 4 Secs
	Jul 2, 2017 12:18:56 AM	Jul 2, 2017 12:25:30 AM	6 Mins 34 Secs
DOTS ECDC AV2	Jul 8, 2017 2:33:31 PM	Jul 8, 2017 2:35:07 PM	1 Mins 36 Secs
DOTS Live AV1	Jul 8, 2017 2:32:56 PM	Jul 8, 2017 2:34:37 PM	1 Mins 41 Secs

## Monitor-wise Outage Details

Monitor count: 9

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	51 Mins 56 Secs	40 Mins 3 Secs	99.88	6
DOTS Backup AV2	51 Mins 59 Secs	40 Mins 3 Secs	99.88	6
DOTS Backup AV3	52 Mins 3 Secs	40 Mins 3 Secs	99.88	6
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	1 Mins 36 Secs	0 Mins 0 Secs	100	1
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	1 Mins 41 Secs	0 Mins 0 Secs	100	1
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

### Mean Time To Repair (MTTR)

The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**

### Mean Time Between Failures (MTBF)

The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**