ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

100%	11 Mins 34 Secs	3
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

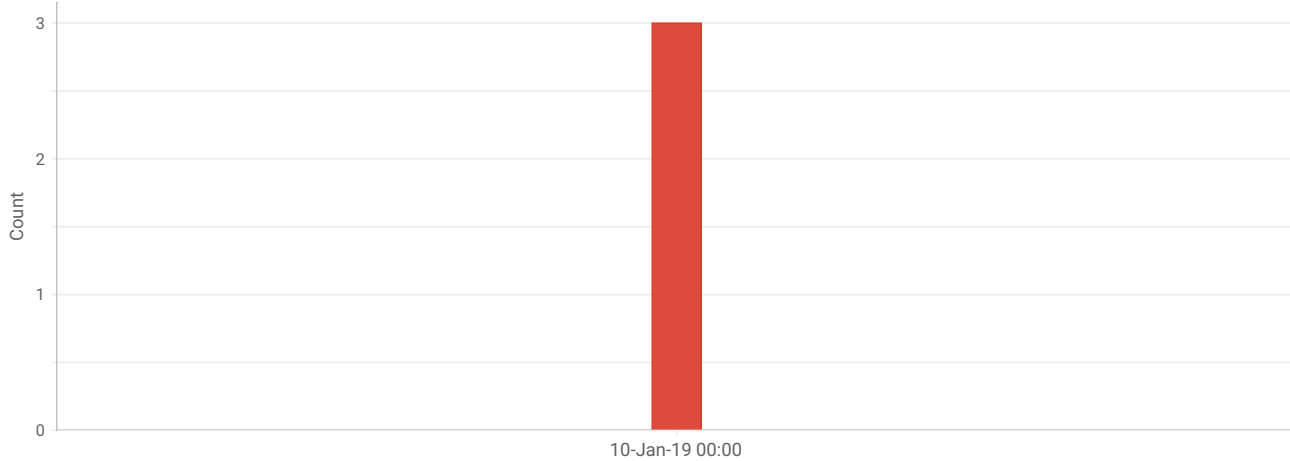|	
Total Downtime	0% OR 11 Mins 34 Secs
Total Uptime	100% OR 278 days 23 Hrs 48 Mins
MTTR	3 Mins 51 Secs
MTBF	92 days 23 Hrs 56 Mins

Monitor Suspended Summary

Total Suspended Time	9 Hrs 47 Mins
Total Suspended Time Percentage	0.15%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available ▪ Unavailable ▪ Maintenance

Downtime Report

Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS ECDC AV1	Jan 10, 2019 10:38:46 AM	Jan 10, 2019 10:45:23 AM	6 Mins 36 Secs
DOTS ECDC AV2	Jan 10, 2019 10:44:03 AM	Jan 10, 2019 10:46:25 AM	2 Mins 22 Secs
	Jan 10, 2019 10:35:15 AM	Jan 10, 2019 10:37:50 AM	2 Mins 35 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV1	6 Mins 36 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV2	4 Mins 58 Secs	0 Mins 0 Secs	99.99	2
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **January 1, 2019 12:00 AM PST** to **February 1, 2019 12:00 AM PST** on February 1, 2019 5:00 AM PST.