ServiceObjects

INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

99.99%	26 Mins 1 Secs	6
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime	0.01% (OR) 26 Mins 1 Secs
Total Uptime	99.99% (OR) 278 days 23 Hrs 34 Mins
MTTR	4 Mins 20 Secs
MTBF	46 days 11 Hrs 56 Mins

Monitor Suspended Summary

Total Suspended Time	3 days 0 Hrs 6 Mins
Total Suspended Time Percentage	1.08%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

■ Available   ■ Unavailable   ■ Maintenance

Downtime Report
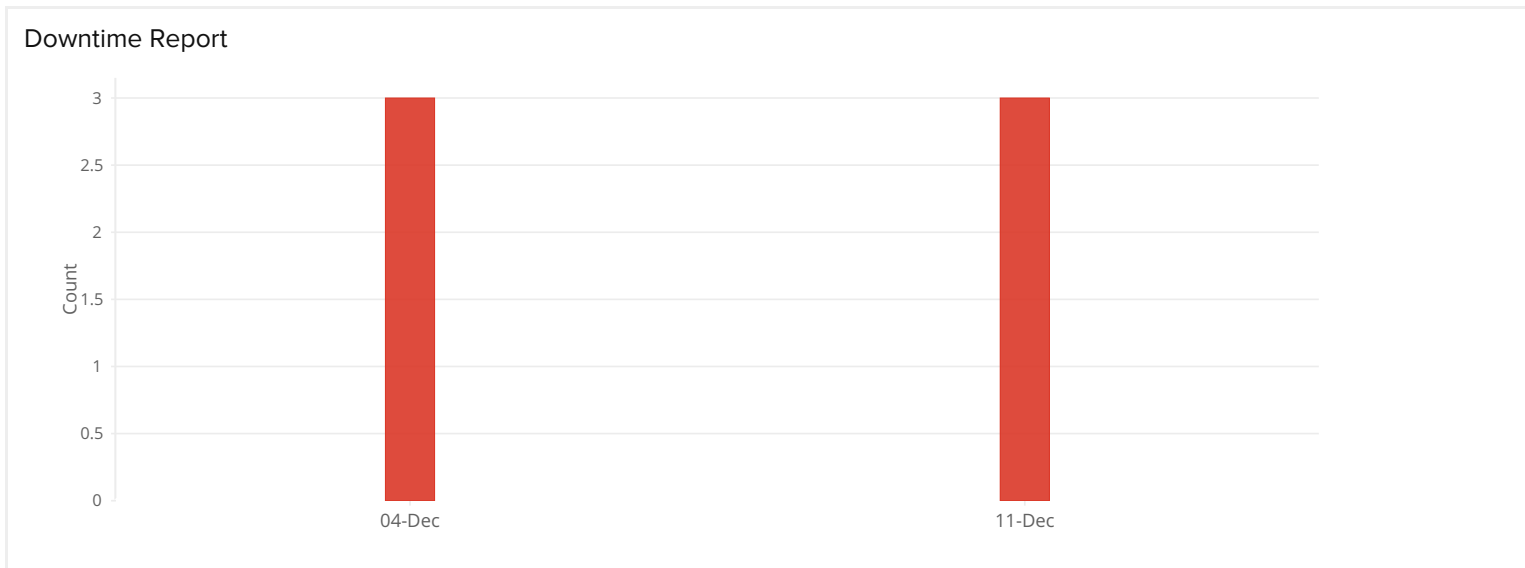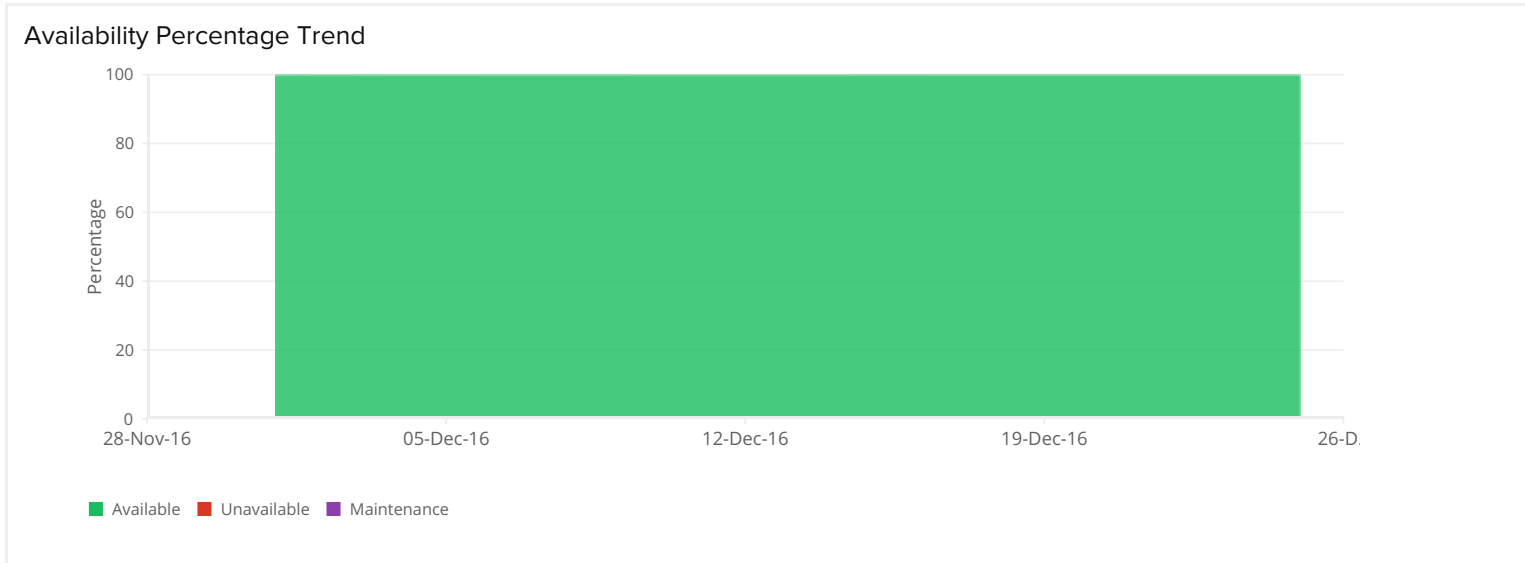
Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Live AV1	Dec 14, 2016 11:47:44 AM	Dec 14, 2016 11:51:05 AM	3 Mins 20 Secs
	Dec 10, 2016 3:03:39 AM	Dec 10, 2016 3:09:09 AM	5 Mins 30 Secs
DOTS Live AV2	Dec 14, 2016 11:48:07 AM	Dec 14, 2016 11:51:30 AM	3 Mins 23 Secs
	Dec 10, 2016 3:04:19 AM	Dec 10, 2016 3:09:11 AM	4 Mins 51 Secs
DOTS Live AV3	Dec 14, 2016 11:47:46 AM	Dec 14, 2016 11:51:07 AM	3 Mins 21 Secs
	Dec 10, 2016 3:03:40 AM	Dec 10, 2016 3:09:13 AM	5 Mins 33 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 0 Secs	100	0
DOTS ECDC AV1	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	100	0
DOTS Live AV1	8 Mins 51 Secs	99.98	2
DOTS Live AV2	8 Mins 14 Secs	99.98	2
DOTS Live AV3	8 Mins 54 Secs	99.98	2

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for group**DOTS AV - All Datacenters** was created for the time**1 December, 2016 12:00 AM PST** to **1 January, 2017 12:00 AM PST** on 1 January, 2017 5:00 AM PST