ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

99.99%	51 Mins 55 Secs	24
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

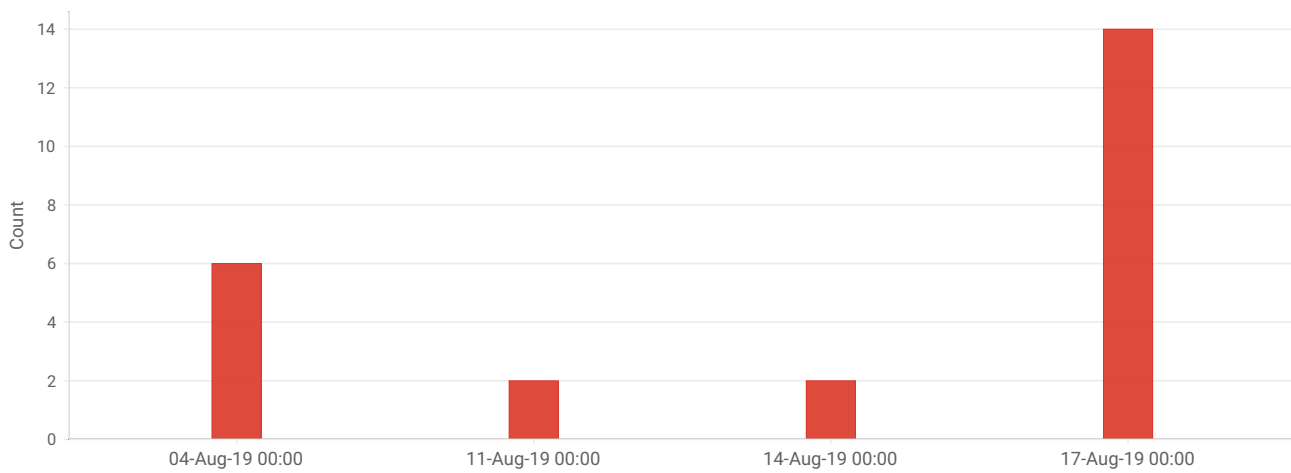|	
Total Downtime	0.01% OR 51 Mins 55 Secs
Total Uptime	99.99% OR 278 days 23 Hrs 8 Mins
MTTR	2 Mins 9 Secs
MTBF	11 days 14 Hrs 58 Mins

Monitor Suspended Summary

Total Suspended Time	0 Mins 0 Secs
Total Suspended Time Percentage	0%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available Unavailable Maintenance

Downtime Report

Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS ECDC AV1	Aug 14, 2019 3:30:57 PM	Aug 14, 2019 3:32:31 PM	1 Mins 34 Secs
DOTS ECDC AV3	Aug 14, 2019 5:35:09 PM	Aug 14, 2019 5:37:10 PM	2 Mins 1 Secs
DOTS Live AV1	Aug 17, 2019 1:18:06 PM	Aug 17, 2019 1:19:59 PM	1 Mins 53 Secs
	Aug 17, 2019 11:42:58 AM	Aug 17, 2019 11:45:42 AM	2 Mins 44 Secs
	Aug 17, 2019 11:38:30 AM	Aug 17, 2019 11:40:54 AM	2 Mins 24 Secs
	Aug 17, 2019 11:09:11 AM	Aug 17, 2019 11:11:35 AM	2 Mins 23 Secs
	Aug 17, 2019 11:05:01 AM	Aug 17, 2019 11:06:56 AM	1 Mins 54 Secs
	Aug 11, 2019 9:24:41 PM	Aug 11, 2019 9:26:52 PM	2 Mins 10 Secs
	Aug 4, 2019 12:39:08 PM	Aug 4, 2019 12:41:57 PM	2 Mins 48 Secs
	Aug 4, 2019 12:35:15 PM	Aug 4, 2019 12:36:44 PM	1 Mins 29 Secs
	Aug 4, 2019 12:03:50 PM	Aug 4, 2019 12:06:10 PM	2 Mins 19 Secs
DOTS Live AV2	Aug 17, 2019 1:18:10 PM	Aug 17, 2019 1:19:59 PM	1 Mins 48 Secs
	Aug 17, 2019 11:42:58 AM	Aug 17, 2019 11:45:43 AM	2 Mins 45 Secs
	Aug 17, 2019 11:38:40 AM	Aug 17, 2019 11:40:54 AM	2 Mins 14 Secs
	Aug 17, 2019 11:09:26 AM	Aug 17, 2019 11:11:35 AM	2 Mins 8 Secs
	Aug 4, 2019 12:35:11 PM	Aug 4, 2019 12:36:44 PM	1 Mins 33 Secs
DOTS Live AV3	Aug 17, 2019 1:18:03 PM	Aug 17, 2019 1:19:55 PM	1 Mins 51 Secs
	Aug 17, 2019 11:43:00 AM	Aug 17, 2019 11:45:43 AM	2 Mins 43 Secs
	Aug 17, 2019 11:38:18 AM	Aug 17, 2019 11:40:55 AM	2 Mins 36 Secs
	Aug 17, 2019 11:09:25 AM	Aug 17, 2019 11:11:35 AM	2 Mins 10 Secs
	Aug 17, 2019 11:05:05 AM	Aug 17, 2019 11:06:56 AM	1 Mins 50 Secs
	Aug 11, 2019 9:24:41 PM	Aug 11, 2019 9:26:52 PM	2 Mins 10 Secs
	Aug 4, 2019 1:00:29 PM	Aug 4, 2019 1:02:42 PM	2 Mins 12 Secs
	Aug 4, 2019 12:45:03 PM	Aug 4, 2019 12:47:08 PM	2 Mins 5 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV1	1 Mins 34 Secs	0 Mins 0 Secs	99.99	1
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	2 Mins 1 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV1	20 Mins 8 Secs	0 Mins 0 Secs	99.95	9
DOTS Live AV2	10 Mins 29 Secs	0 Mins 0 Secs	99.98	5
DOTS Live AV3	17 Mins 41 Secs	0 Mins 0 Secs	99.96	8

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **August 1, 2019 12:00 AM PST8PDT** to **September 1, 2019 12:00 AM PST8PDT** on September 1, 2019 5:00 AM PST8PDT.