ServiceObjects
INSIGHT ON DEMAND

## DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 9

100%	2 Mins 24 Secs	1
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime	0% OR 2 Mins 24 Secs
Total Uptime	100% OR 269 days 23 Hrs 58 Mins
MTTR	2 Mins 24 Secs
MTBF	269 days 23 Hrs 58 Mins

Monitor Suspended Summary

Total Suspended Time	7 Hrs 12 Mins
Total Suspended Time Percentage	0.11%
Total Scheduled Maintenance	0 Mins 0 Secs
Total Scheduled Maintenance Percentage	0%

Availability Percentage Trend

Available Unavailable Maintenance
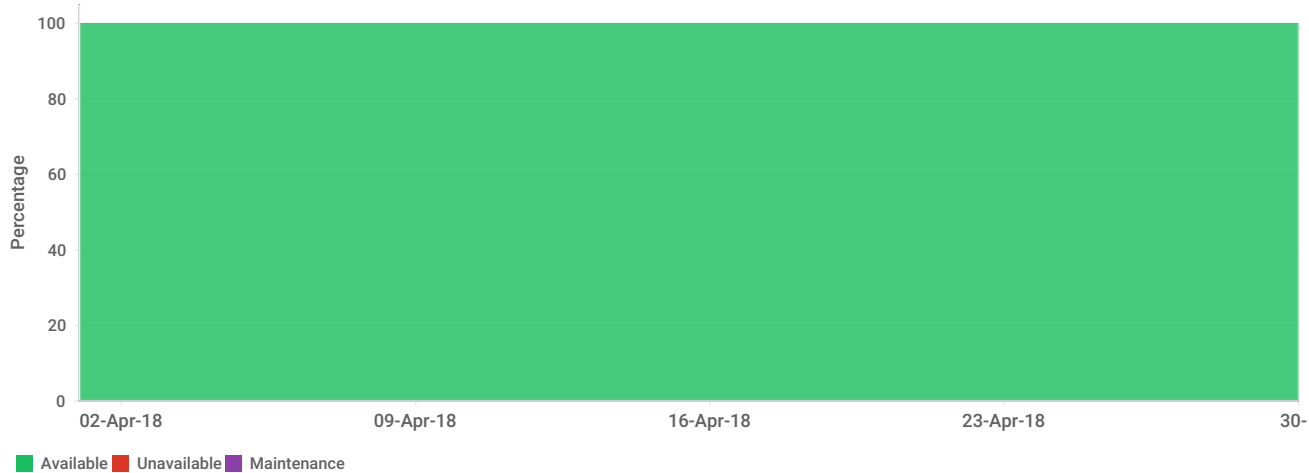
Downtime Report
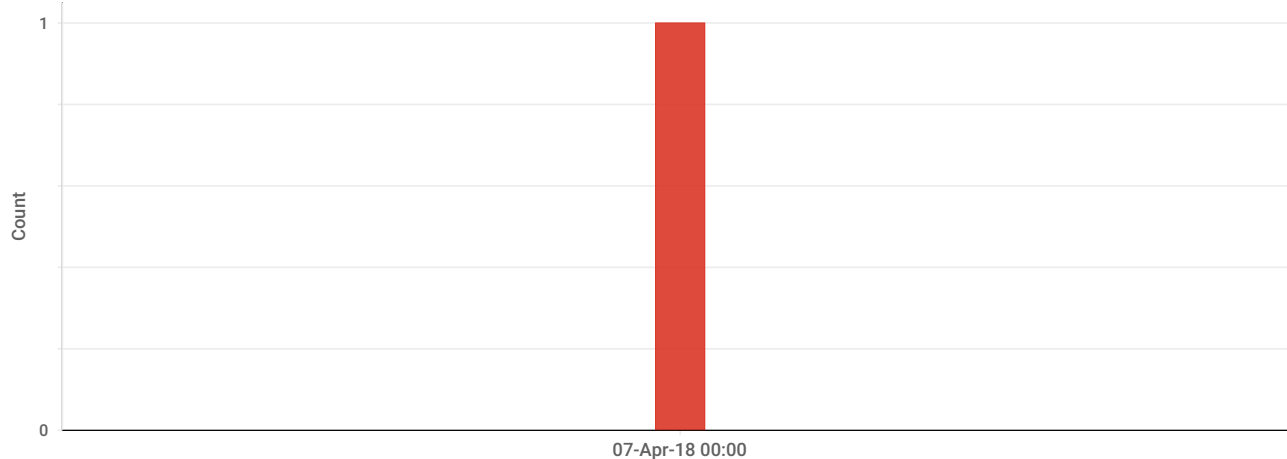
Overall Outage Details

Monitor Name	From Time	To Time	Duration
DOTS Live AV1	Apr 7, 2018 1:54:06 AM	Apr 7, 2018 1:56:31 AM	2 Mins 24 Secs

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes
DOTS Backup AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Backup AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV1	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS ECDC AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV1	2 Mins 24 Secs	0 Mins 0 Secs	99.99	1
DOTS Live AV2	0 Mins 0 Secs	0 Mins 0 Secs	100	0
DOTS Live AV3	0 Mins 0 Secs	0 Mins 0 Secs	100	0

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

This Availability Summary Report for Group**DOTS AV - All Datacenters** was created for the time **April 1, 2018 12:00 AM PDT** to **May 1, 2018 12:00 AM PDT** on May 1, 2018 5:00 AM PDT.